

# The Bric-a-Brac Newsletter

## Welcome to the month of March!

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## Welcome to our March Newsletter.

In response to a turbulent period, we must first take pause to honor, respect and commemorate those who are no longer with us. It is with profound sadness that we dedicate this newsletter to our residents who have sadly passed. Whilst our hearts mourn, it is with great fondess, love and admiration that we remember the lives and joy brought to us by each and every resident.

### A glimpse at the last few weeks

### **Snow Days...**







### Pancake Day...







## **Covid Updates**

We would like to take this opportunity to thank our staff who have tirelessly worked to ensure the safety and wellbeing of our residents. Their work cannot be thanked or appreciated enough. We would also like to extend our sincerest thanks to the families and greater community of Clacton who have been incredibly generous and kind in a time of monumental hardship, thank you once more.

### **Infection Control**

We have been continuously reviewing our infection control policies as a response to the ongoing global pandemic and in line with government guidelines. We have ensured a sufficent stock of PPE by assigning a designated area for stock. We have increased the availablity of PPE and staff are encouraged to use face masks and visors/goggles for close contact care. We are setting up PPE station boxes in communal areas for staff to have easy and safe access to PPE.

We continue to adopt a thorough cleaning regime, which we have recently developed to meet the highest standard of sanitation. We continue with the use of anti-viral cleaning products as well as using specialist equipment such as Ozone fogging machines, following demos and advice by the industry. We continue to monitor all staff and visitors temperature upon entry into the home via our thermo camera.

We have introduced a designated visiting area, with improved screens following feedback from families and residents. We are working on ensuring the pod is a warm, friendly and inviting environment as well as safe. We ensure the pod is santitised between uses.

We have purchased new flooring in key areas of the home to allow easy sanitation and reduce the spread of infection. We have signposted shared cleaning instructions on all shared equipment within the home and have attached sanitiser holders to necessary equipment.

## **Testing**



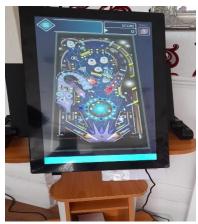
All staff are undergoing weekly PCR and LFD testing. Staff are required to self administer a 30 minute LFD test which consists of using a sample mixed with solution, which is placed on the lateral flow device. These are completed twice a week.

Residents are being tested once every 28 days via PCR test.

We are offering LFD testing to all healthcare professionals who visit the home and have implemented a health questionaire which visitors must complete. This is to ensure we can accurately monitor contact between outsiders and residents.

## **New Technology**

We continue to facilitate contact between residents and families via our iPads and large communal screen. We have been able to participate in staff training, meetings and Dr's calls via tablets and our screen and have found this invaluable in the current circumstances. We recently organised a Zoom Q&A Dr Arora at St James Surgery, who answered staffs concerns regarding the Vaccine.





Through listening to staff feedback we are replacing the current care planning system to allow staff to record keep in a more efficient and timely manner. We sought recommendations from the industry and are confident that this will improve our record keeping and standard of care

## A Message From Our Directors

It's been a difficult start to the year for Corner House, however in a time of adversity we witnessed the best of human nature. Our staff force was courageous in putting our residents first ahead of their own worries for both themselves and their own family. They remained remarkably calm, so as to fully focus on the care for our residents. We are very proud of the full work force at all levels, the initiative they showed and the flexibility in their roles. This is a testament to the managers too for the culture and ethos they have created in the homes.

We also thank the residents and family alike for their understanding in this period. I share also a personal thought of the directors, that our care team are the modern-day heroes of the world and we feel they should get the same recognition and respect as the NHS workforce.

Sanjay Jagota, Rahul Jagota, Director Ethna Claridge, Regional Director



## In Memory Of

A poem written by a Sharon Salmon, a member of our Domestic Team. Sharon wrote this poem in memory of those we have lost in light of the pandemic. Thank you Sharon for these precious words, and this beautiful tribute.

Lots of new stars now twinkle at night A symbol of those who lost the fight Too many families filled with gloom Their love ones taken far too soon The rainbow fills the air Trying to end the cruel despair No longer can we live the same Or hug anyone to heal their pain Our masks hide our troubled faces We stand apart in familiar places We cannot touch or wipe away a tear On faces full of covid fear All the children being taught at home Their parents trying to cope alone Grandparents like me have an ache in their 💚 heart For from the children we are kept apart But the stars still twinkle bright at night Never let hope be out of sight // /

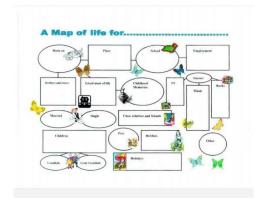


## **Activities**

### **Library Trolley**

Residents can choose from a range of books, audio books and CD's to borrow. They are given a card with the issue date and return date!





### One to one chats and reminiscing with our residents.

We delve deep into the lives of our residents with one to one talks, cups of tea and friendly exercises such as completing 'Maps of Life' with key details and memories.

#### **New Tablets**

We have invested in new activity tablets for our residents, which can be used in residents rooms and communal areas. We have downloaded lots of fun games and exercises for residents to complete individually or in small groups. We are excited to share updates on our FaceBook page!



# **Notices' For Families**

## **Visting**



We are monitoring government guidelines and will be notifying families when visits will be able to commence.

#### **Visiting Requirements:**

- Visits will need to be book in advance, for a max duration of 30 minutes.
- Visitors will need to arrive at least 40 minutes in advance of their scheduled visit to complete an LFD test.
- Please check in with us the day prior to your visit to ensure the situation in the home has not changed.
- Residents will be allowed to see 1 visitor, who must be the only person to visit on subsequent visits.
- Residents will be allowed 1 visit per week, this is to ensure all residents are able to benefit from visits.
- Visitors will be required to wear a mask
- Visitors must adhere to social distancing requirements
- Where possible, visits must take place in the designated visiting area.
- Visitors will be asked to complete a health questionaire on arrival.
- Visitors will be required to have their temperature taken and record in our visitors book.
- Visitors must wash their hands before they meet their loved ones. Hand washing facilities are provided.

#### Zoom

We continue to facilitate Zoom calls for families on a regular basis. Please email <a href="mailto:admin@cornerhousecare.co.uk">admin@cornerhousecare.co.uk</a> and mark the subject as 'FAO Kajal'.



### Jewellery

We kindly request all families to provide a list of jewellery, including watches and any other valubale items, upon adminssion at Corner House. This is to ensure we have an accurate record of residents belongings. We

suggest that families keep any high value items belonging to residents on their behalf. Where this is not possible these items are kept in our safe.